

SMS Report

This 'SMS Report' section allows users to see all details regarding SMS messages on their OSC (Online Self Care).

From	To	Direction	Date/Time	Status	Error Message
[Redacted]	[Redacted]	Outbound	21 Jan 2021 15:25:23	Sent	-
[Redacted]	[Redacted]	Outbound	21 Jan 2021 15:20:45	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 16:35:12	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 16:35:10	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 16:35:08	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 16:34:29	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:50:43	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:42:24	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:41:15	Failed	Provider: Authentication failed
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:39:31	Sent	-
[Redacted]	[Redacted]	Inbound	20 Jan 2021 14:38:12	Received	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:38:02	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:37:48	Sent	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:36:23	Sent	-
[Redacted]	[Redacted]	Inbound	20 Jan 2021 14:34:37	Received	-
[Redacted]	[Redacted]	Outbound	20 Jan 2021 14:34:12	Sent	-

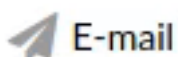


Print

Click to print selected entries.

NOTE: After users select which entries they want to print, they will be prompted to a different window and complete the configuration based on the printer they have.

(Button)



E-mail

Click to send selected entries in an e-mail.

NOTE: In order to successfully send an e-mail, please make sure that some/all entries are ticked.

(Button)

- **Date Range:**

Select a Search/Filter start date

(E.g. Click the small 'Calendar' icon next to a field and select the desired date.)

(Option button)

- **Direction**

Select one of the directions and have the data filtered accordingly

(E.g. All/Inbound/Outbound)

(Select box)

<input type="checkbox"/>	From	To	Direction	Date/Time	Status	Error Message
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- **Checkbox**

Select an entry by ticking this check box

(Checkbox)

- **From**

Displays the number from which the SMS message was sent

(E.g. 123456789)

(Display)

- **To**

Displays the number to which the SMS was sent

(E.g. 2221564879)

(Display)

- **Direction**

Displays the SMS message direction

(E.g. Inbound)

(Display)

- **Date/Time**

Displays the date and time of the SMS message

(E.g. 30 Nov 2020 09:03:44)

(Display)

- **Status**

Displays the SMS message status

(E.g. Sent/Received/Failed)

(Display)

- **Error Message**

Displays the message explaining why certain action failed

(Display)

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